

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re Patent Application of

ABATE et al.

Serial No. 09/731,391

Filed: December 5, 2000

For: FULFILLMENT MANAGEMENT AND CONTROL
PROCESS



Atty. Ref.: 839-779

Group: Not Yet Assigned

Examiner: Not Yet Assigned

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Assistant Commissioner for Patents
Washington, DC 20231

Sir:

**EXCLUSIVE SUBSTITUTE POWER OF ATTORNEY
AND EXCLUSIVE PROSECUTION HEREAFTER BY
ASSIGNEE UNDER 37 C.F.R. §§ 1.36, 3.71 AND 3.73**

The undersigned being the owner of all right, title and interest in the above-identified patent application, hereby revokes all previous powers of attorney in this case, if any, and hereby appoints Nixon & Vanderhye, P.C., 1100 North Glebe Rd., 8th Floor, Arlington, Virginia 22201-4714, telephone number (703) 816-4000, facsimile number (703) 816-4100, and the following attorneys thereof (of the same address) individually and collectively its attorneys to prosecute this application and to transact all business in the Patent and Trademark Office in connection therewith, and with the resulting patent: Arthur R. Crawford, 25327; Larry S. Nixon, 25640; Robert A. Vanderhye, 27076; James T. Hosmer, 30184; Robert W. Faris, 31352; Richard G. Besha, 22770; Mark E. Nusbaum, 32348; Michael J. Keenan, 32106; Bryan H. Davidson, 30251; Stanley C. Spooner, 27393; Leonard C. Mitchard, 29009; Duane M. Byers, 33363; Jeffry

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I also authorize Nixon & Vanderhye to delete any attorney names/numbers no longer with the firm and to act and rely solely on instructions communicated from the

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person, attorney, firm or other organization sending instructions to Nixon & Vanderhye
on behalf of the owner.

Certificate Under 37 C.F.R. §3.73(b)

I hereby certify that General Electric Company of 1 River Road, Schenectady, NY
12345 is the assignee of the entire right, title and interest in the patent application
identified above by virtue of an assignment from the inventors to the aforesaid assignee, a
copy of the assignment being attached.

I have reviewed the documents in the chain of title of the patent application
identified above, and to the best of my knowledge and belief, title is in the aforesaid
assignee for which I am empowered to act in this matter.

I declare further that all statements made herein of my own knowledge are true
and that all statements made on information and belief are believed to be true; and further
that these statements were made with the knowledge that willful false statements and the
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